

*In order to provide some guidance to strengthen parent-school communication during distance learning, we are asking principals and vice-principals to post this information where all **parents** will see it e.g. an Edsby conference, your school website, etc. Please also share the content with staff, letting them know where it is posted for parents to see.*

### **How can families get help or communicate with school staff (for example teacher, ECE, Educational Assistant) during Distance Learning?**

During this time of distance learning, ongoing communication between parents/guardians and educators is very important. The following tips will strengthen our communication:

- Address questions and/or concerns with the educator directly by using their KPR email address.
- To protect your child's privacy, please do not post questions or comments in a space that all students and parents can see.
- Take advantage of the educator's posted office hours, a period of time each day when they will be available, for a quick response.
- Where necessary educators may also be available for phone calls.
- In many cases, your child will have more than one teacher. Most questions can likely be answered by the homeroom teacher. If a task was assigned by a different teacher, please direct your question to that individual for a speedier response.

Distance learning creates challenges for all of us. Your positive and respectful approach to communication is always appreciated.

For an information page that includes Distance Learning Tips for Families, please click [here](#).